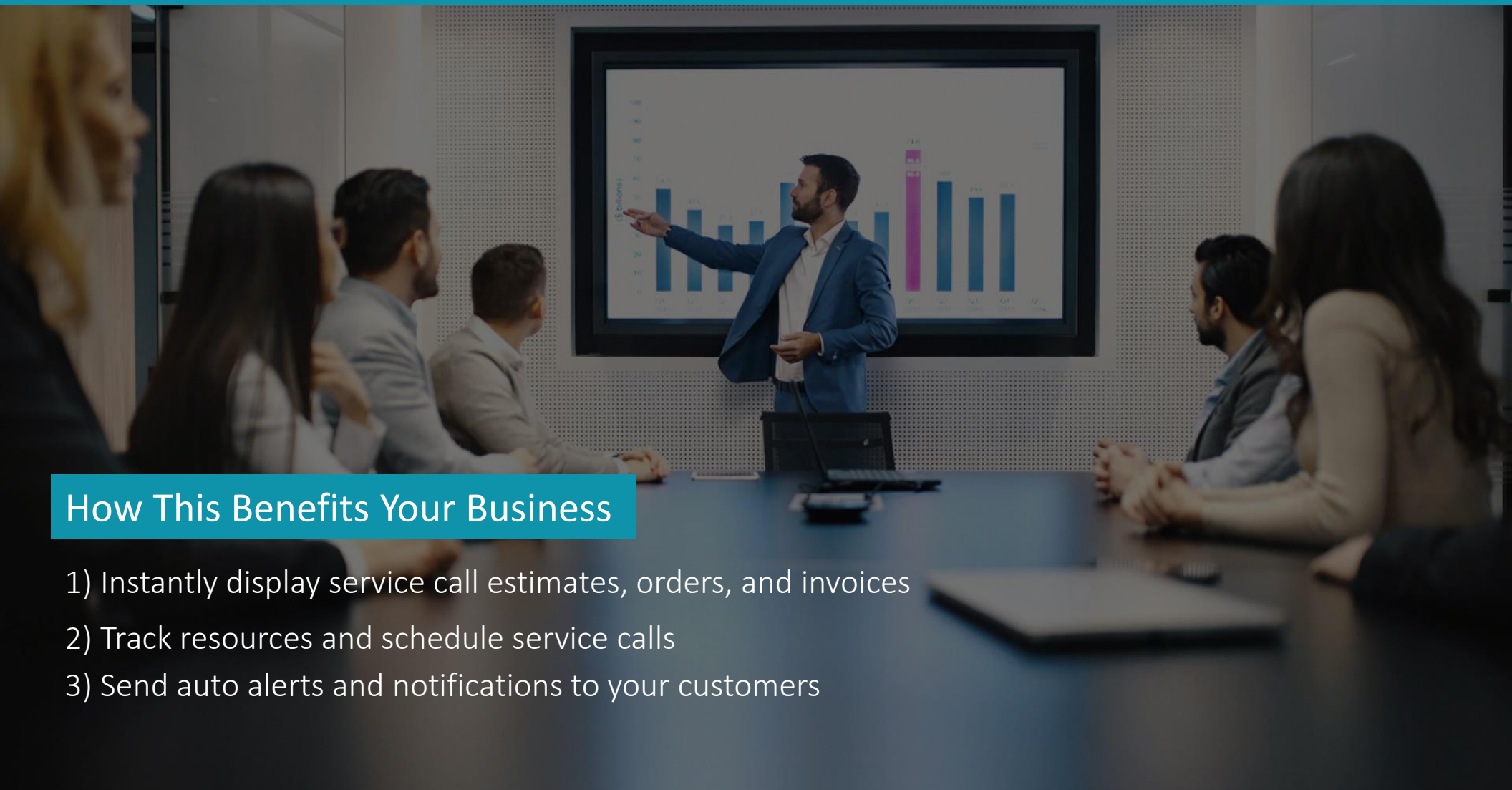




Integrated Service Management Portal for Dynamics ERP

A fully integrated Service Management portal to optimize business processes, automate the service management life cycle and transform your business.

Set yourself apart from your competitors by providing your customers the ability to create and track service orders, register and manage product warranty info and view historical order information with an easy online portal access.



How This Benefits Your Business

- 1) Instantly display service call estimates, orders, and invoices
- 2) Track resources and schedule service calls
- 3) Send auto alerts and notifications to your customers



Seamless Communication

Provides full integration between the portal and your website eliminating the need for duplication of data.



Real-time Updates

Accurate information displayed in real-time to customers on the portal. Online requests are instantly processed to the ERP for faster service.



View Warranty

Allow customers to register and view their product contract and warranty information.



Access From Any Device

Fully responsive portal can be accessed from any device without compromising the display.



Order Management

Empower your customers with a self-serve access to raise service calls, track progress, view invoices, and more.



Online Payments

Customers can view open invoices and conveniently make payments online.



Return Orders

Easy access to requests product returns and auto creation of return orders in the ERR.



Help Desk Management

Provides complete customer care service to make online support easy with ticket assignment automation and tracking.

About Us

Dynamics eShop is headquartered in California with branch offices in Europe and Asia. With decade's worth of experience in the industry, we have transformed businesses by offering personalized eCommerce solutions for Microsoft Dynamics products. We are proud to be regarded as one of the most innovative and effective business partners in the eCommerce solutions.



Our Customers



BULOVA

CITIZEN

Happy Socks



MACK

HAYALON



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